

Our Docket No: 42P9765X

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	
	)	
Anderson	)	Examiner: Chankong, Dohm
	)	
Application No: 09/895,557	)	Art Unit: 2452
	)	
Filed: June 29, 2001	)	Confirmation No.: 6490
	)	
For: Method and Apparatus for Message	)	
<u>Escalation by Digital Assistants</u>	)	

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir/Madam:

In response to the Office Action mailed November 24, 2008, applicant respectfully requests the Examiner to enter the following amendments and to consider the following remarks.

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**CERTIFICATE OF EFS WEB SUBMISSION**

I hereby certify that this correspondence is being submitted electronically via EFS Web on the date shown below:

2/18/09

Date of Deposit

Shannon Serrano

Name of Person Mailing Correspondence

/Shannon Serrano/

Signature

2/18/09

Date